

SIFA Technology Srl, a specialized company operating in the fields of filtration, thermal insulation and AGM battery separators, with the implementation of a Quality Management System, assumes a commitment through which it aims to ensure the quality of own products to meet customer expectations and consolidate the image achieved in its sector.

In addition to this main purpose, through the Quality Management System it aims to:

1. raise the culture of quality in the people who work in the organization, involving them in the knowledge of the importance of their activity;
2. define the actions required to keep the identified business risks under control;
3. promote improvement plans to constantly satisfy all interested parties ("stakeholders");
4. prevent, reduce and/or eliminate non-conformities, which cause waste and defects that produce additional costs and possible damage to one's customers;
5. continuously improve the product/service provided in line with the needs of what is required by the market through marketing surveys and meetings with customers;
6. constantly adapt the company's production capabilities and flexibility, in order to maintain the high competitiveness of its products and an optimal quality/price ratio;
7. comply with all laws applicable to the sector in which the company operates;
8. involve and transmit the Quality Policy to the organization at all levels through periodic meetings;
9. define and achieve measurable objectives to evaluate the effectiveness of the Quality Management System.

To this end, subject to compliance with the laws in force, with the technical-contractual legislation and with that relating to product and worker safety, it decides to establish and maintain a Quality Management program for the planning and control of all business activities.

Responsibility for the establishment, application and maintenance of the Quality Management System is entrusted to all process owners who actively collaborate with the Quality Manager in order to be able to effectively pursue the commitments undertaken above.

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